

A high-end hotel room with a large bed, ornate headboard, and a large mirror. The room is elegantly furnished with a patterned rug and a tufted ottoman.

Company PROFILE

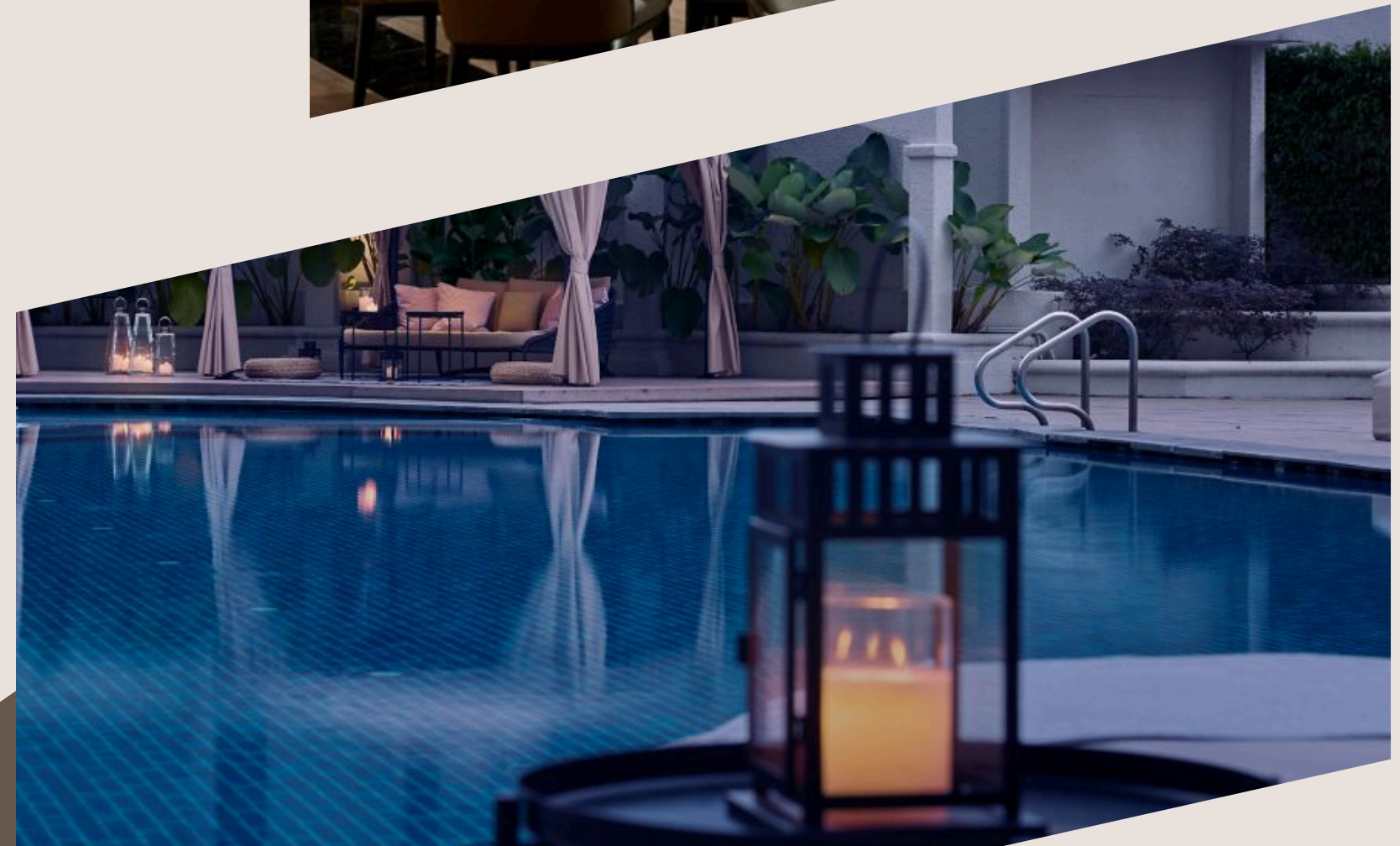
Your trusted partner for Premier
Hotel Manpower Solutions



ABOUT OUR COMPANY

OVERVIEW

- Established in 2004
- Introduced new innovative technology to the cleaning industry from our hospitality industry experience.
- Our approach is based on tested processes, methods, and skilled employees, to ensure that the customer receives a detailed, professional and consistent level of quality in the services delivered.
- Our experience both in business and the cleaning industry, enables us to provide a quality service every time at the best price guaranteed!
- Our client base has been with us for the last 21 years.
- Our staff has been in our employment for the last 15 years.





VISION, MISSION & CORE VALUES

VISION

"To be a leading one-stop facility management services partner to businesses."

MISSION

"To provide value add in all our agreed services with our business partners."

CORE VALUES

- Commitment to Quality and continuous improvement
- Encourage Innovation, adapt to change
- Earn Trust through integrity and honesty in dealings
- Value People by respecting each other as human
- Responsible to ensure our Customers achieve their goals

OUR SERVICES

HOUSEKEEPING

- Daily Room Housekeeping
- Room Deep Cleaning
- After Renovation/Fit Out Cleaning

RESTAURANT

- Banquet/F&B
- Stewarding
- Restaurant Deep Cleaning

HOTEL

- Maintenance
- Loss Prevention
- Public Area Cleaning



WORKFORCE OVERVIEW

FOOD & BEVERAGE

- Commercial Catering
- Central Kitchen
- Food Manufacturing Companies
- 40% staff employed

MAINTENANCE

- Facility Management
- Mechanical Services
- Electrical Services
- Hygiene Services
- 10% staff employed

CLEANING

- Facility Management
- Residential Cleaning
- Commercial Cleaning
- Laundry
- 40% staff employed

LOSS PREVENTION

- Security Services
- 10% staff employed

OUR PROMISE



SERVICE

- All our services can be delivered daily, weekly and monthly in the relative premises
- All our services are available 24/7

QUALITY

- We ensure that all our services are continuously monitored for our own quality purposes in addition to client standards requirements
- High regard for work ethics and Continuous Improvement

EXPERIENCE

- 25 years of experience in leadership to deliver quality of par excellence
- Understands customers' needs varies and this is why we always build flexibility and fast response capabilities into our services

PRICE

- Comprehensive service packages with competitive pricing

COMPANY OVERVIEW

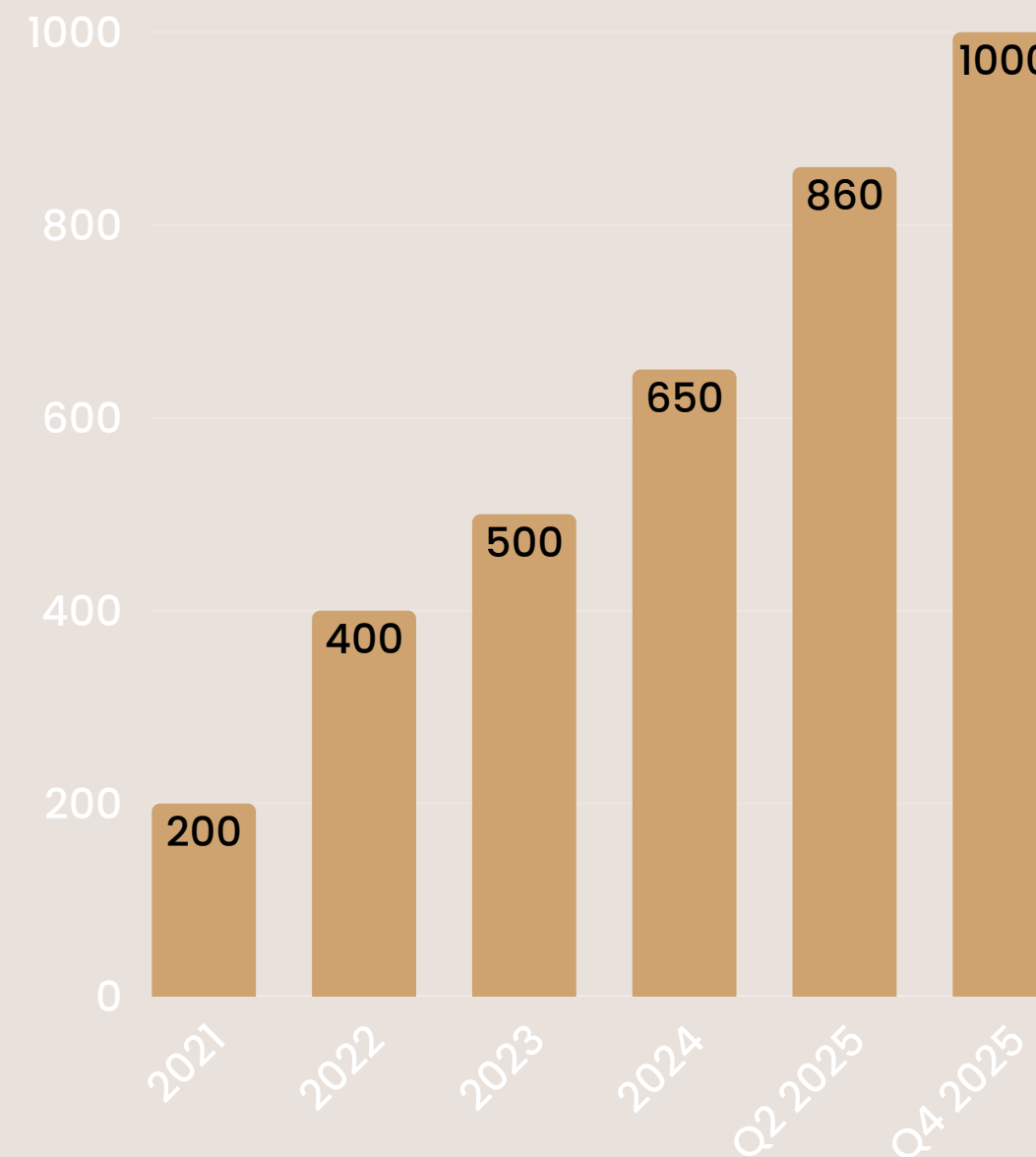
Q4 2022

In 2021, reopening of economy after MCO we managed 200 staff.

In 2022, stabilizing of economy the number increased to 400 staff.

Q4 2023

Growth with Caution, staff was 500.



Q4 2024

Sustainable Growth with launch of new Hotels. Staff was 650.

Q4 2025

Sustainable Growth with additional Hotels. Staff was 860.
Additional Hotel Openings in Puchong and Johor will increase our staff numbers to 1,000.

MANAGEMENT TEAM



GT BALAN
Executive Director

Balan is the visionary and entrepreneur force of the company. Brings 25 years of operational management experience in hospitality industry. He has proven track record in Housekeeping, Hygiene, Cleaning, Facility maintenance, Pest Control and Waste disposal. Member of the British Institute of Cleaning Science (BICS).



SALVESTIOR JANTAN
Executive Director

Salvestior, a Sarawakian bumiputra, is responsible for Business Development. His strong political and management ties with the government sector, will be the asset in government sector liaison work. His background of working with many entrepreneurial ministries together with his MBA, provides the necessary edge in securing long term contracts. Currently, also manages a Foundation for Sarawak natives.



MANOHARAN T DHANARAJ
Chief Executive Officer

Mano handles all corporate financial and human resources matters. His background in management consulting and training, enables him achieve the desired results in service delivery. He is also keen in bringing the information technology aspects into the overall management. Qualified Mechanical Engineer with an MBA in Finance. Member of ISSA.



STENN WONG
Sales Director

Stenn Wong, is responsible for Business Development. His stronghold in hospitality industry, corporate's events and events management ties for the last 30 years, will be the asset in hotels, leisure & corporate sector liaison work. His background of working with many hotels & corporates, provides the necessary solutions in the hospitality new long term contracts.



OUR CLIENT PORTFOLIO



TANJONG JARA RESORT
UNMISTAKABLY MALAY



ARDENT HOSPITALITY GROUP



STG has developed its proprietary Revenue Management System and offers comprehensive hotel management solutions tailored for hotels, resorts, and serviced apartments. These solutions are designed to help hospitality businesses maximize revenue, streamline operations, and enhance guest experiences. By delivering hotel-centric strategies, STG empowers partners to achieve sustainable growth and maintain a strong competitive edge in a never-evolving market.



Ardent Homes is part of Ardent Hospitality Services, it offers services to residences, hotels, and commercial spaces in Airbnb cleaning, Office cleaning, Hotel housekeeping, After Renovation cleaning, Condominium cleaning, Daily cleaning.



THANK YOU

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